

PNA - Product Notification Alert

HV COUPLER HANDLE FASTENER CHANGE

Product Range:	HV Coupler Handle Fastener
Product Stock Code:	10435 - M10 x 16 SS304 Torx Security Button SHCS 80438 - TTI T45 Torx 3/8inch Drive Socket STP45T
Release Date:	19 th February 2026

Feature:

The fasteners used to secure the identification handles on our HV Couplers have been upgraded to M10 x 16 Torx Security Button Head screws. These screws require a specialised tool for removal, significantly reducing the risk of unauthorised tampering. This enhancement ensures the handle — which carries critical voltage, current, and serial number traceability information — remains securely fixed throughout the coupler's operational life.

Key Points:

- No functional impact on coupler operation.
- Recommended for retrofitting on existing couplers if handle tampering or loss has been observed.
- Supports long-term retention of critical identification information.
- Reduces risk of incorrect coupler identification in the field.
- Enhances compliance with traceability and testing requirements.
- Improves tamper resistance for safety-critical labeling.

